FOUNDATION FOR INNOVATION AND TECHNOLOGY TRANSFER

Corrigendum to the Tender Documents for providing Security services at R&I Park' IIT Delhi

Ref. FITT/R&IPark/12/Tender/2025/267 Date: 12/09/2025

- 1. With reference to RFP No. RFP/FITT/SecurityServices/R&IPARK/2025/01 for providing Security Services at R&I Park, IIT Delhi.
- 2. Following the pre-bid clarification meeting held on June 10th, 2025, queries were received from interested parties, and the following responses and amendments are being issued in reference to the tender document.

Query Received	Response
1. Interested contractors are required to confirm the classification of manpower as per the relevant category.	 Security Services Manpower: - I. Security Supervisor: - Highly Skilled II. Male Security Guard: - Semi-skilled III. Female Security Guard: - Semi-skilled
2. Inclusion of a vendor payment clause is necessary.	2. Payment to the vendor will be processed within 20 days from receipt of a correct tax invoice, accompanied by supporting documents, including compliance payment proofs. (All payments will be post-delivery; advance payments are not applicable.)
3. Submission of the salary structure is required for better understanding.	3. The salary structure must include the following components beyond other: - a) Provident Fund (PF) b) ESIC (Employees' State Insurance) If certain employees fall outside the scope of ESIC, the contractor shall ensure they are covered under another statutory-compliant insurance or welfare scheme. c) Statutory Bonus d) Leave Encashment, as per applicable Delhi Labor Laws e) Three mandatory National Holidays f) Five Festival Holidays g) Uniform cost h) Reliever charges i) Contractor service charges.
4. Request by vendors to reduce the Performance Security month by 30 months instead of 60 months as the initial tender tenure is 24 months.	4. The performance security deposit is required to be valid for a period of 30 months and should be extended in line with any extensions approved by FITT.

- 5. It is to be noted that the vendor sought clarification on the Incident Response requirement as specified in the Service Level Agreement (Page No. 24). The same has been reviewed and suitably clarified.
- 5. These incidents are involving Security- critical systems, safety-related, or emergency events such as: -
- a) Access Control Issues
- b) Emergency Evacuation or Assembly
- c) Suspicious Activity or Objects
- d) Unauthorized Entry / Intrusion
- e) Event of unprofessional behavior
- f) Security System Malfunction
- g) Trespassing or Vandalism
- h) Vehicle-Related Incidents
- i) Medical emergencies

j) Any other exceptional incident

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